

## **PIMS-Platinum Minimum System Requirements**

### **PIMS-Platinum v17.1.4.0**

**\*\* Starting with v17.1.5.0, PIMS Is macOS Catalina Compliant\*\***

#### **PIMS-Platinum/4D SERVER:**

##### **Macintosh Server (64-bit):**

macOS Sierra 10.12.6 – macOS Mojave 10.14.n  
Intel© 4 Core (or more) CPU  
16GB (more is better, and might be required depending on number of Users, Locations, WEB Access, etc.)  
1280x1024 Minimum Screen Resolution  
Internet Access (for initial Authentication and Licensing)

##### **Windows PC 64-bit Server:**

Windows 7 - Windows 10 (64-bit versions) – Don't use Windows 8.0  
Windows Server 2012 – Windows Server 2019  
Intel© 4 Core (or more) CPU  
16GB (more is better, and might be required depending on number of Users, Locations, WEB Access, etc.)  
1280x1024 Minimum Screen Resolution

\*\* 32-Bit applications no longer supported.

\*\* Hardware depends on the amount of stored data, optional Data-Sync, and the number of connected users.

#### **PIMS-Platinum Client And Single-User:**

##### **Macintosh:**

macOS Sierra 10.12.6 – macOS Mojave 10.14.n  
Intel© 2 Core Or More  
8GB (more is better)  
1920 x 1500 Minimum Screen Resolution

##### **Windows PC:**

Windows 7 - Windows 10 (64-bit versions) – Don't use Windows 8.0  
Intel© 2 Core Or More  
8GB (more is better)  
1920x1080 Minimum Screen Resolution

\*\* Machines produced before 2008 will probably not have the required SSE 4.1 instruction set to run PIMS.

- See <https://en.wikipedia.org/wiki/SSE4> for details...

#### **TCP/IP Ports Used (and must be available):**

Client Connection To Server	19813 & 19814 (same as PIMS-X/SQL)
Optional Access To SQL Engine (not supported)	19812
Optional Access To PIMS WEB Services	8080 (8443 SSL)
PIMS Data-Sync (Locations to server)	20813 (different than "X", same as "SQL and Gold")
PIMS iPhone/iPad Client WEB Access (Obsolete)	20814 (different than "X", same as "SQL and Gold")

**CERTIFICATION MATRIX:**

OPERATING SYSTEMS	PIMS-PLATINUM CLIENT	PIMS-PLATINUM SERVER - 64 bit
Windows 10 (1709)	<b>Certified</b>	<b>Certified</b>
Windows 10 (Early versions)	<b>Compatible</b>	<b>Compatible</b>
Windows 8.1 (64-bit)	<b>Certified</b>	<b>Certified</b>
Windows 8.1 (32bit)	<b>Not Compatible</b>	<b>Not Compatible</b>
Windows 8.x (32-bit)	<b>Not Compatible</b>	<b>Not Compatible</b>
Windows 7 SP1 (64-bit)	<b>Certified</b>	<b>Certified</b>
Windows Server 2019	<b>Certified</b>	<b>Certified</b>
Windows Server 2016	<b>Certified</b>	<b>Certified</b>
Windows Server 2012 R2	<b>Certified</b>	<b>Certified</b>
Windows Server 2008 R2 SP1	<b>Certified</b>	<b>Certified</b>
Windows XP (all versions)	<b>Not Compatible</b>	<b>Not Compatible</b>
Windows 7 SP1 (32-bit)	<b>Not Compatible</b>	<b>Not Compatible</b>
Windows Vista (all versions)	<b>Not Compatible</b>	<b>Not Compatible</b>
macOS 10.14	<b>Certified</b>	<b>Certified</b>
macOS X 10.13.1	<b>Certified</b>	<b>Certified</b>
macOS X 10.12.6	<b>Certified</b>	<b>Certified</b>

**PLEASE NOTE:**

- \*\* PIMS/4D products are not compatible with the 'Server Core' option of Windows Server.
- \*\* On Mac OSX, please make sure "Time Machine" option is set to exclude your PIMS-Gold apps and Datafiles.
- \*\* On Mac OSX, please make sure "App Nap" option is turned off on all PIMS apps (preferably the entire machine).
- \*\* Never back-up a PIMS-Gold application and/or Datafile while it is running. Backup a PIMS-Gold "backup" file instead.
- \*\* Mac OSX does a lot of indexing for "Spotlight". Keep this in mind, as it affects performance. You should exclude PIMS!
- \*\* Make sure your power settings are NOT set to put your hard drive to sleep and/or your processor!
- \*\* On servers, turn off all O/S automatic updates, as they will interrupt communication and performance of the server.
- \*\* Make sure servers that auto-boot the PIMS-Gold server app at startup don't prompt for wireless keyboards and the like.
- \*\* "Wireless" (WiFi) Client to Server connections are not recommended, unless you have a commercial WiFi network.
- \*\* Windows Server 2008 R2 requires a DEP exception for PIMS/4D Server 32-bit/64-bit to run.
- \*\* Apple GSX Users will need Mac O/S Sierra or greater to connect to GSX (Apple requirement).
- \*\* Default Windows Server or Windows desktop computers are optimized for saving energy. They should be set to "High Performance"